Starting a Tribute

Ready to Create Something Timeless?

You've explored our gallery, seen the transformations, and considered your package options. Now it's time to begin.

There are 2 sections: For Families & For Businesses.
In the Business Portal, businesses nominate a person to create a tribute.
They receive an invitation and a token to log into the Client Portal which is where all tributes are created. https://timelesstributes.au/start-a-tribute/

BEFORE YOU BEGIN - Get all of your photos in one place and make a backup. To ensure they appear in the order you want, rename them with simple numbers, we don't need additional information in the filename. For example, the first 3 photos can be renamed as 01, 02, and 03. If you want to add a photo later between 01 and 02, rename it 01a.

Click "Start a Tribute"

The button is found in several places on the website, including the home page.

Create Your Account

Unless you have received a unique event token from one of our trusted business partners, select the option: I'm an Individual / Family.
Complete our simple sign up form, verify your email address, and you are ready to select a tribute package.

Select Your Package

Choose the package that best fits your vision:

- Essential – Beautiful tribute, essential features
- Silver – Added animation and caption options
- Gold – Enhanced creative control
- Platinum – Our complete tribute experience

Need help deciding? See our pricing page or get in contact with us.

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Payment Confirmation and Deposit

Here you'll acknowledge our Terms and Conditions and make a 50% deposit to commence production as soon as possible. Payment details will not appear if you have received a token from a business and we are invoicing them directly.

THE 5-STEP TRIBUTE JOURNEY

After the deposit is confirmed, your dashboard opens to show all the sections of information required to create your tribute. This is where you upload your photos and other files, and tell us all about the person the tribute is for.

Step 1: Craft Their Story

This is where you tell us all about who the tribute is for. You'll share:

- Key milestones and achievements
- Personality traits that defined them
- The moments and memories that matter most

Your words become the heart of their tribute.

Step 2: Upload Photos & Add Memories

Now you bring the visuals. Our simple uploader lets you:

- Drag and drop photos directly
- Add notes for each image (things to highlight, things to avoid)
- Select your Top 10 favourite photos
- Choose ONE special image for the primary holding screen
- Select certain photos for Animations, Timeless Motion, Captions, and more

Package-based options appear automatically and a floating box counts options you have selected as you reach your package limit.

Step 3: Choose Their Soundtrack

Option A: Add specific songs you want. Enter your preferred artists and titles (up to 4 songs depending on package). We'll check licensing and discuss the options with you.

Option B: Add styles, genres or artists to guide the creation of an original soundtrack with no copyright issues. We can discuss this to gain more thematic guidance for the creation of original music. Refer to our Guide for Music Licensing for more information.

Step 4: Personalise the Presentation

Small touches make it yours:

- Choose a font from our elegant selection
- Set opening text (full name and dates, custom message)
- Set closing text ("Forever in our Hearts," custom farewell)
- Note special requests (additional captions, animations, CineMotion)

After you confirm and submit your Tribute details, we will be notified and your tribute consultant will be in touch to discuss these creative options with you.

FOR BUSINESS PARTNERS

A Slightly Different Path, Same Beautiful Result

Step 1: Register Your Business
Complete our quick partner application with your business details, ABN, and primary contact information.

Step 2: Quick Verification
Our team reviews and approves your account as soon as possible.

Step 3: Log In to Your Partner Portal
Access your dashboard where you can manage clients, staff, and billing.

Step 4: Create an Event for a Client
Click "New Tribute Event" and enter:

- Client/event details
- Venue information and technical specs
- Primary and secondary family contacts or nominated staff members

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- Select your preferred billing option. If the Preferred Partner billing option is selected, we will apply the applicable discount to your fortnightly or monthly invoice, and the client you refer will not see any billing details at all.

Step 5: Generate & Send Token
A unique event token is automatically created and emailed to your nominated clients with a link to begin their tribute.

From here, everyone's journey is the same

Whether you're a family starting independently or a client invited by a partner, after signup you'll:

✅ Select your package and confirm payment options
✅ Complete the 5-step tribute creation process
✅ Receive confirmation that your project is in production
✅ Hear from your dedicated Tribute Consultant within 24 hours

What Happens Next

Timeline	Action
Immediately	Confirmation email with dashboard access
Within 24h	Personal consultant reaches out
During production	You can add more photos or notes if time permits
Preview ready	Watermarked preview sent for your feedback
Final approval	Review, approve, pay balance
Delivery	Final files unlocked in your portal
Post-event	Legacy Vault activated (Silver, Gold, Platinum)

Let's create something timeless together